



Academic Enhancement



Success Investments

Nash Community College is committed to student success by meeting students where they are and guiding them to a successful future. The College has implemented the following Success Investments throughout campus. These investments in student success, or demonstrations of “Blue Love”, include wholistic measures available to all students to assist in their academic work and overall wellness with a goal of helping them reach their full potential in obtaining life-long success.

Achieve 3000
Adult High School Education Tutorology
Advising Center
Aviso
Assessment
Cardio-fitness room
CDs
Computer Access
Early Intervention
Engineering HUB
eSupport
Global Scholars
Ice Rink
Individual Tutorial Assistance
LiveWell & Learn Trail
Math Assessment Center
Moodle
Multipurpose Room and Athletic Field House
Nash Community College English Studio
Nash Community College Math Tank
SAS Writing Reviewer
SES Helpdesk
Smarthinking
Spark
Strength and Conditioning Weight Room
Student Drama Productions
Student Wellness Center
Success Coaches
Textbooks and Solution Manuals
The Hawk’s Nest
The Library
The STILL (Science Technology Instructional Learning Lab)
Turnitin.com

Tutor.com
WebAdvisor
YouTube Videos

The Library

Web Page: www.nashcc.edu/library

Phone: (252) 451- 8248

Email: ncclibrary@nashcc.edu

Fall & Spring Semester Hours:

Monday – Thursday

8:00 am – 8:00 pm

Friday

8:00 am – 1:00 pm

Summer Semester Hours:

Monday – Thursday

8:00 am – 7:00 pm

Friday

8:00 am – 1:00 pm

Located in building A on the Nash Community College (NCC) campus, the NCC Library provides collections, resources, and services to support academic success, professional development, lifelong learning, and recreational reading. Depository library collections are also available at the Automotive Technology Services facility, the Center for Industry, Technology, and Innovation (CITI High), Rocky Mount High School (RMHS), and Southern Nash High School (SNHS). NCC library collections at CITI High, RMHS, and SNHS promote instructional partnerships with Nash County Public Schools.

Students are encouraged to bring their NCC photo identification card to the library for a borrower's account. The NCC ID then becomes your library card. This card is required for borrowing books, DVD films, laptops, calculators, webcams, and other items.

The NCC Library computer lab provides technology for student success on PC and Apple computers. Software includes Word, Excel, and PowerPoint; Chrome, Firefox, Edge, and Safari; Dreamweaver, Photoshop, and InDesign; Blender, Unity, and Unreal Engine; OpenJDK; and Eclipse. Webcams for ProctorTrack testing may

be borrowed from the service desk. SoftExam is available on a dedicated Vet Med Tech and Health Sciences computer. Reservations are only required for the SoftExam. A laptop computer loan service is provided for Early College High School super seniors and other NCC students as available.

Printing from the computer lab in the NCC Library is free for all college-related work during the first two weeks of the fall and spring semesters and the first week of the summer semester. After those weeks, students may print up to twenty single-sided or ten double-sided black and white pages free each day. Additional pages are ten cents per page for black and white. Color printing is twenty-five cents for every page year-round. A photocopy machine is also available at ten cents per page. Scanning and emailing documents from the photocopy machine is free.

Quiet spaces for reading, writing, and study are available in the NCC Library with tables and soft seating. Headphones may be borrowed from the service desk for online classes and listening to audio/visual recordings. Three study rooms are provided for collaborative teamwork or individual academic work. Students with a reservation have priority.

In addition to the main non-fiction book collection, there are several focused book collections in the NCC Library: Fiction, Early Childhood, Young Adult, Graphic Literature, Teaching and Learning, Small Business, and the North Carolina collection. Access to ebooks and audiobooks in several disciplines and genres can be found in digital collections from links on the NCC Library web page. Notable digital collections include NC LIVE for ebooks and audio-books, EBSCO Academic ebooks, Libby ebooks and audiobooks, ebooks in Project Gutenberg and the Internet Archive, and Open Education North Carolina (OENC) etextbooks.

A collection of print journals, magazines, and local, state, and national newspapers are available for use in the NCC Library. Students also have access to thousands of digital journal, magazine, and newspaper articles that can be read anywhere 24/7 via the Internet. Search for articles in NC LIVE, the Directory of Open Access Journals (DOAJ), MedlinePlus, PubMed Central, and Stat!Ref.

Digital multimedia (text, images, audio, and video) can be found in NC LIVE, Digital NC, NC Digital Collections, the Internet Archive, A to Z The World, and A to Z World Food.

Access to digital collections and resources provided by the NCC Library will require an NCC username and password. After downloading the free Libby app, students must contact a member of the NCC Library team to establish an account

to borrow Libby ebooks and audiobooks. The library team can also help you reset your password.

More digital resources, such as BioOne and JSTOR, are provided by the State Library of North Carolina (SLNC). Look for the SLNC link on the NCC Library web page. Access to some SLNC digital resources requires a SLNC card. Follow instructions for applying online and a SLNC card will be mailed to you. A few SLNC digital resources are only available from within the Government and Heritage Library in Raleigh.

The NCC Library's film collection in DVD format supplements classroom learning and promotes recreational enrichment. The collection emphasis is on films that support NCC programs, films based on or inspired by books, and award-winning films. The Films on Demand Video Collection in NC LIVE is viewed online from the NCC Library web page. This collection includes instructional and vocational training, business and economics, health and medicine, humanities and social sciences, science and mathematics, travel, fitness programs, home improvement, popular music performances, award-winning documentaries, interviews, historical speeches, newsreels, and indie films.

Special Collections in the NCC Library are available for student research. The NCC Archives contain books, academic catalogs, brochures, newsletters, reports, scrapbooks, and artifacts relating to the history of Nash Community College. The Tim Valentine Collection preserves the legacy of a Nash County native who practiced law and represented the people of this region in the North Carolina General Assembly and the United States Congress. Born in Rocky Mount, he graduated from Nashville High School. After serving in the US Army Air Forces during World War II, he completed his undergraduate education at the Citadel Military Academy, then earned a Law degree from the University of North Carolina at Chapel Hill. This special collection contains scrapbooks, photo albums, photographs, documents, artifacts, and other materials. Many treasures of the collection are on display in the Tim Valentine Study Room. Some items from NCC Library Special Collections have been digitized in partnership with the North Carolina Digital Heritage Center and may be viewed online from a link on the NCC Library web page.

Students are welcome to submit purchase requests for books and films not found in the NCC Library. There is a book/film request form on the library's web page. Requests may also be submitted by phone or email, or at the service desk.

The Interlibrary Loan (ILL) service provides access to books and articles in other libraries. Use the online library catalog to request books from CCLINC (Community

College Libraries in North Carolina), a consortium with more than one million items. Use the ILL form on the NCC library web page and a member of the library team will search more libraries for you.

Cooperative borrowing agreements with libraries at North Carolina Wesleyan College and East Carolina University also expand access through direct borrowing from those collections. A letter from a member of the library team is required. NCC students with this letter may also use digital resources in the Wesleyan College and East Carolina University campus libraries.

Several LibGuides, a user-friendly web content system used to curate collections and resources, have been developed by members of the library team to assist students with library research. Some LibGuides focus on specific NCC programs of study and academic disciplines, while others address focused topics. LibGuides on Global Scholars, Bee Campus USA, Tree Campus USA, and Skills USA highlight noteworthy NCC initiatives. Each LibGuide contains recommendations for books, articles, and other learning resources.

Students are encouraged to ask for help with library research, evaluating sources, and citations. Library orientation and research instruction may be scheduled for a class, by faculty request, or by students seeking individual or group sessions. These sessions are available in the library or by Zoom. An online chat service is available via the blue chat box on the library's web page from 5:00 pm to 8:00 am the next morning during weekdays, and from 8:00 am to midnight on weekends.

Nash Community College English Studio

The English Studio offers tutoring services and technology assistance to students currently enrolled in NCC courses. At the beginning of each semester, instructors inform students of the following services:

Individual Tutorial Assistance

One-on-one tutorial assistance is available on a drop-in basis and by appointment. Assistance may be provided on campus in the English Studio, which is located upstairs in building D, or virtually utilizing Google docs. The English Studio staff may assist students with understanding assignment directions, brainstorming and organizing ideas, formatting documents, and troubleshooting Moodle, Turnitin, Smarthinking, or Google suite. Tutors will not edit text or suggest what grade an assignment might earn.

Students are encouraged to make an appointment by emailing onlinewritingutor@nashcc.edu. In the initial email, students should include their course section,

their instructor's name, and the nature of the assistance they are requesting. A tutor will contact the student and arrange a time to meet.

Chromebook Access

The English Studio offers NCC students access to Chromebooks for use in the Studio during operating hours. These may be used to access course resources, including NCC email accounts, LMS Moodle, Google Suite, and Smarthinking or Turnitin feedback via NCC wifi. Printers are available in the English Studio; students may print documents for English or DRE courses.

Wifi Workspace

The English Studio provides a workspace for students to use their own devices or borrow a Chromebook to work independently.

Textbooks

The English Studio retains desk copies of current textbooks, which students may reference while in the Studio or when working with a tutor. These may not be removed from the premises.

Assignments

NCC English and DRE instructors may leave make-up assignments or quizzes for students who are absent from a class meeting. English Studio staff will supervise any graded assignments left by instructors for their respective students. Students may not remove test materials from the English Studio. If students elect to complete graded assignments in the Studio, they may not leave during the test.

Hours of Operation

English Studio hours may vary from semester to semester. Instructors will notify students of operating hours for the semester during the first week of class. This information will also be posted in Moodle

Nash Community College Math Tank

The NCC Math Department offers the following services free of charge to students currently enrolled in NCC courses. Students must check in and out of the Math Tank with ID cards. Services available are designed to help students in mathematics. At the beginning of each semester, the Math Department Chair briefly visits each NCC math class to inform students of the following services:

Individual Tutorial Assistance

One-on-one tutorial assistance is available on a drop-in basis. Assistance may be provided via the Math Tank (face-to-face) and/or Math Help (via Zoom), as

determined at the beginning of the semester. Students will find a professional tutor on duty to assist them.

To utilize the Math Tank, students can either drop by for assistance on specific homework problems or concepts or stay to work on homework involving topics where assistance is needed. The Math Tank staff may not assist students with problems from take-home exams, quizzes, or assignments that will be graded by their instructor.

For assistance via Math Help, students may email math-help@nashcc.edu. During Math Help hours, a professional tutor will review the student's question(s), request any additional information needed, and then initiate a Zoom meeting. In the initial email, students should include their course section, their instructor's name, pictures of the problems on which they require assistance, and applicable notes, textbook pages, or slides (depending on the course format).

Computer Access

The Math Tank offers NCC students access to desktop style computers during operation hours. These may be used to access course resources, including NCC email accounts, LMS Moodle, and MyLabs, the software used in all fundamental and upper level math classes. Printers are available in the Math Tank where students can print documents for math courses. Internet and word processing applications are also available.

Textbooks and Solution Manuals

Textbooks and complete solution manuals for math courses are available for student use. These materials must be used in the Math Tank and may not be removed from the premises.

CDs

Students are allowed to check out CDs to watch on computers for most math courses. Students are allowed to hold these resources for a three-day period. If a student wishes to continue viewing after the three-day period, then the student must return to the Math Tank and renew the CD.

Assignments

NCC math instructors can leave make-up assignments or quizzes for students who are absent from a class meeting. Math Tank faculty will supervise any graded assignments left by instructors for their respective students.

Hours of Operation

Math Tank and Math Help hours may vary from semester to semester. Instructors will notify students of operating hours for the semester during the first week of class. This information will also be posted in Moodle.

Math Assessment Center

The NCC Math Department offers proctoring services via the Math Assessment Center (face-to-face) or a virtual counterpart (Zoom), as determined at the beginning of the semester. Students enrolled in fundamental math courses utilize the Math Assessment Center to complete end-of-module assessments. The center also provides make-up assessment for curriculum courses.

Hours of Operation

The Math Assessment Center hours may vary from semester to semester. Instructors will notify students of operating hours for the semester during the first week of class. This information will also be posted in Moodle.

The Math Assessment Center normally is not open on holiday weekends and academic break weekends. The center operates on reduced hours during the summer sessions.

Online students should make Zoom appointments with instructors and utilize tutoring and proctoring services as needed,

Nash Community College Child Development Center

The Nash Community College Child Development Center (CDC) provides early education for children who come from families within the college community and neighboring communities. The primary goal of the CDC is to provide quality early education for children birth to five years of age using the most current practices known to support the development of the child. The Center also serves as a demonstration program through supervised internships, service learning, and as an instructional extension of child development and other related curricula including Nash Community College Early Childhood and East Carolina University. Student interns are cooperatively supervised by Nash Community College faculty, the CDC director, and the CDC teachers. Community childcare providers are encouraged to observe and consult with the CDC staff and the NCC faculty.

The Nash Community College Child Development Center (CDC) is licensed by the Division of Child Development and Early Education, North Carolina Department of Health & Human Services. Food service is in compliance with the Healthy Food and Nutrition guidelines.

Online Resources

SAS Writing Reviewer

Revision means to look again. The SAS Writing Reviewer helps you see new opportunities for expressing yourself with greater precision and power. You begin by entering an essay into the Writing Reviser. An initial assessment helps you to see your work objectively so it can be revised with the reader in mind. SAS Writing Reviser is a free, self-help resource to assist with writing assignments. In regard to the content development of an essay, the program poses leading questions of the user requiring one to self-evaluate the essay. The program also provides assistance with grammar and mechanics by posing questions and providing additional information on proper use. To access, go to www.nashcc.edu/resources and click "Online Tutoring".

Student Username: NCCStudent

No password is used for students.

Smarthinking

Smarthinking is an online tutoring service provided for Nash Community College students. Tutoring assistance is provided 24 hours a day 7 days week in the areas of mathematics, writing, business, and science. Students can submit a question and a tutor will reply within 24 hours. Students can submit their writing for any class to the Online Writing Lab and receive feedback from a tutor within 24 hours. Students can connect with an e-structor and interact with a live tutor when they have a question. To access, go to www.nashcc.edu/resources and click "Online Tutoring".

First time users

Username: nash0405

Password: livetutors

Tutor.com

Tutor.com provides you with the help you need, when you need it. Here you can connect with one of our tutors in math, reading and writing, allowing for very focused review.

Braswell Library is offering Tutor.com. This is a free complete tutoring system offered on-line for the entire community! The only requirement is that you must be a Braswell Library member (have a library card, which is free to North Carolina residents) to use the service. To access, go to www.nashcc.edu/resources and click "Online Tutoring."

Toll Free tech support: 1-800-411-1970 (option 3) support.tutor.com

Moodle

Moodle will be used as the course management system platform and communication tool for all courses taught at Nash Community College. These include face-to-face, online, hybrid, and web-enhanced. Instructors may use Moodle's academic tools to post documents, keep records of grades, post assignments and send announcements to students. The URL for Moodle is <http://moodle.nashcc.edu/>.

Self-Service

Self-Service is a web interface that allows Nash Community College students the ability to register through the internet for classes, as well as access portions of their academic and financial records. Information available to students includes their personal course schedule, transcripts, financial account information, and their academic program evaluation information. Students may view grades using Self-Service (grade reports are not mailed to students). Registration functions include access to semester registration schedules, search for course sections, registration, and payment of fees. Self-Service is available through the college website

Username and Password convention for Student Email, Moodle, and Self-Service:

Username for Student Email, Moodle, and Self-Service: Your username is your first initial, middle initial (if provided), last name and the last 3 digits of your student ID (all lowercase, no spaces, no punctuation). Example: Name: John Allen Smith Student ID: 2563244 Username: jasmith244

To reset your password, follow the link located on the Student Self Service login page.

College Online Accounts

Twelve (12) months after the end of a student's last enrolled semester, without exception, access to NCC student email, LMS materials, online storage, or any other technology resources provided to actively enrolled students will be revoked, and the account terminated and inaccessible. If an applicant does not register for courses for the semester indicated on their Admissions application, access to their NCC accounts will be revoked and the account terminated and inaccessible after the close of registration for the semester.

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