

Student Login & MyNash Portal Basics Guide

- Nash Community College (NCC) uses a log-in method called Single SignOn which means you will use a single username and password to access the following: Moodle, student email (Gmail), and Self-Service.
- Your username will be your NCC student email address. You will create a password for your account if you do not have one.
- You will also be required to establish a second method to verify/authenticate your identity to access your account.
- Visit [Nash Community College Website](#) and select “MYNASH” at the top of the home page.

Setting up Your Initial MYNASH Password:

1. Navigate to nashcc.edu, hover over “MyNash”, and select “Log In”.
2. Choose “Can't access your account”
3. Choose "Work or school account" and complete the password setup steps.
4. A prompt will appear. Choose your second method of authentication and complete the setup steps.

The image illustrates the process of setting up a MyNash account through four sequential screenshots:

- Step 1:** The top navigation bar of the Nash Community College website. The "MyNASH" link is highlighted with an orange box and a large number "1".
- Step 2:** The "Sign in" page. The "Can't access your account?" link is highlighted with an orange box and a large number "2".
- Step 3:** The "Which type of account do you need help with?" page. The "Work or school account" option is highlighted with an orange box and a large number "3".
- Step 4:** The "Keep your account secure" page. The "I want to set up a different method" link is highlighted with an orange box and a large number "4".

What is my username?

Your user name is your first initial, middle initial, last name, and the last three digits of your Student ID number (all lowercase, no spaces, no punctuation).

Example: John Allen Smith Student ID: 256244

Username: jasmith244@st.nashcc.edu

Once your MyNash login password is set, you may visit the MyNash portal to access your student email (Gmail), Moodle, and Self-Service.

Password Settings

Please note, your NashCC Password must have:

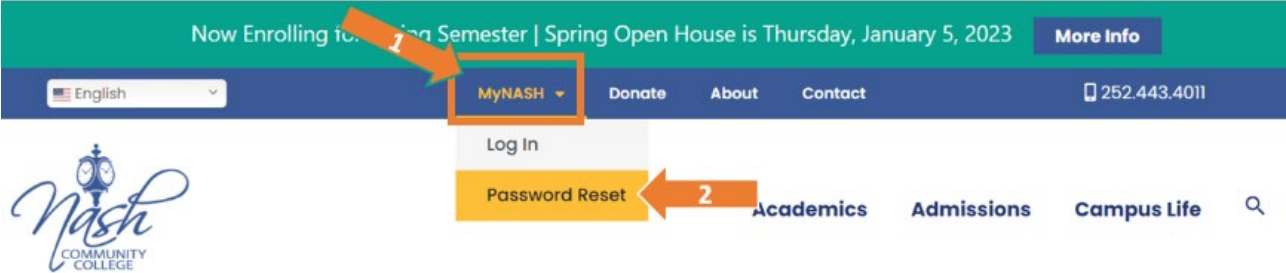
- 12 characters (minimum)
- 1 Uppercase letter
- 1 Symbol
- Must not include any part of your name within the password.

For security purposes, your password may only be reset/changed once every 24 hours.

Please contact esupport@nashcc.edu if additional assistance is needed.

Resetting Your Password:

To access the password reset page, hover over the "MyNASH" button on the NCC homepage and then click on the "Password Reset" link, as shown in the screenshot below:



The screenshot shows the top navigation bar of the Nash Community College website. The header is green with the text "Now Enrolling for [redacted] Semester | Spring Open House is Thursday, January 5, 2023" and a "More Info" button. Below this is a dark blue navigation bar with a language dropdown set to "English", a "MyNASH" dropdown menu, and links for "Donate", "About", and "Contact". The "MyNASH" dropdown menu is open, showing "Log In" and "Password Reset" (highlighted in yellow). An orange arrow labeled "1" points to the "MyNASH" button, and another orange arrow labeled "2" points to the "Password Reset" link. Below the navigation bar is the Nash Community College logo and a search bar. The main content area features a large image of a young woman with the text "Take yourself to the next level.™" and a search bar with the text "What do you want to learn?" and a "GO" button.

Problems Logging In?

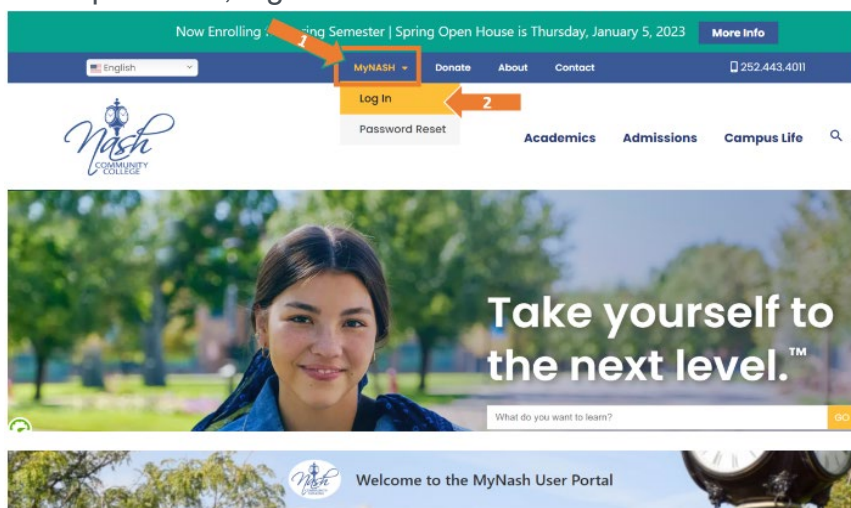
Please send an email from an alternate email address to esupport@nashcc.edu. Be sure to include your Full name, Nash Email, Student ID number, and/or Date of Birth, and a brief message regarding the login issue.

Navigating The “MyNASH” Portal

Your username and password can be used to log in to each of the following:

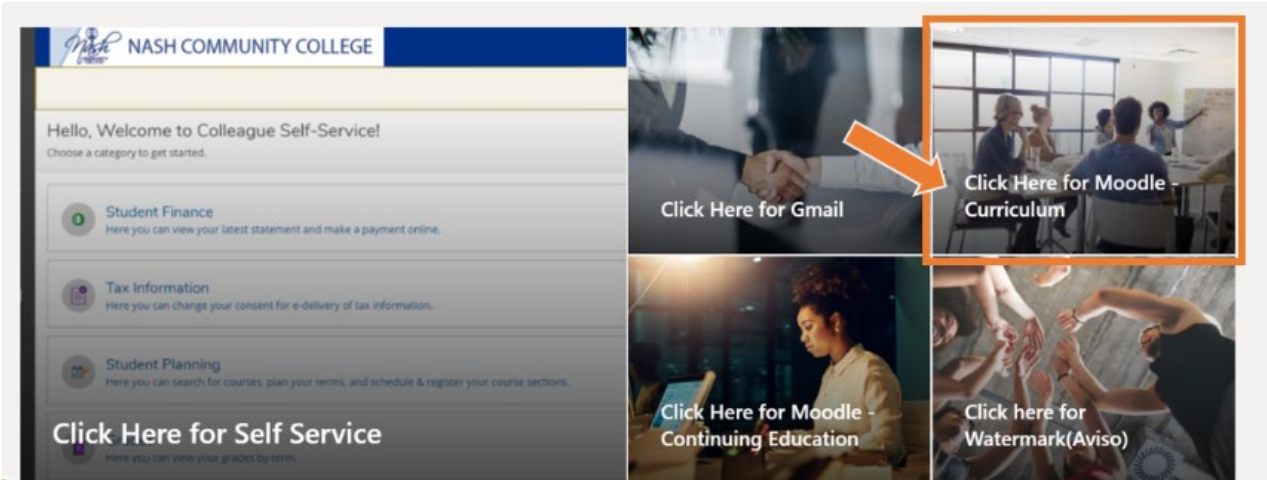
- Moodle - Nash CC's learning management system (LMS) where your online courses will be listed
- Nash CC's Student Email Account - Nash CC uses Gmail for your student email account. Your email address will be your username@st.nashcc.edu
- Self Service - Self Service can be used to register for classes, view transcripts, review financial aid information, and explore degree progress.

Since your username and password are shared across Moodle, your student email account, and Self Service, you can set your password once and it will update for all. To get to each of these platforms, log into MYNASH:



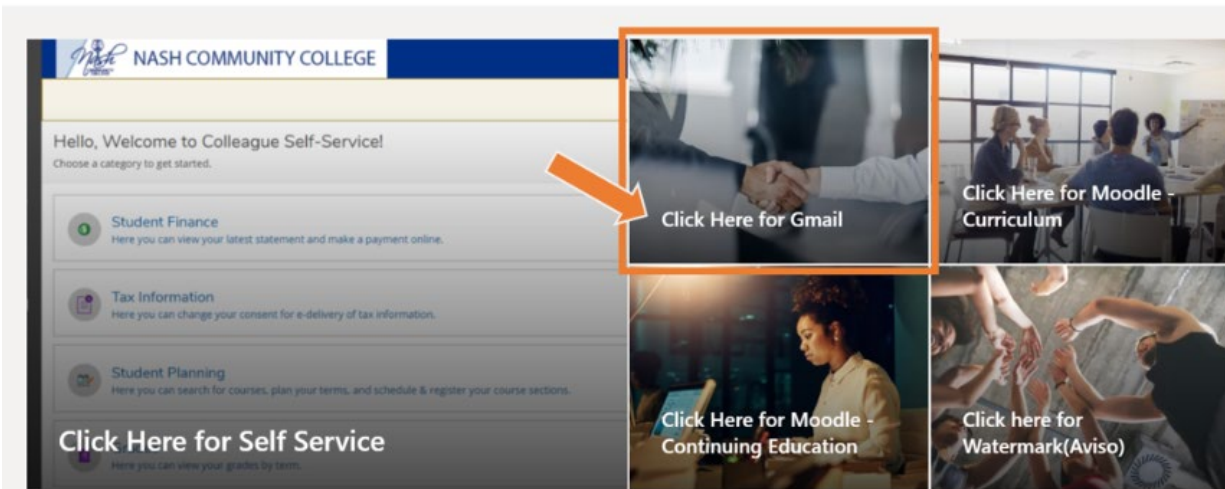
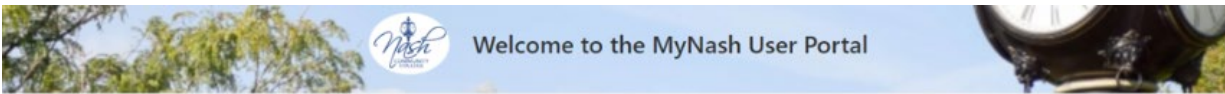
Upon logging in with your NCC username and password, you will see the following screen with options to access Moodle, Gmail, and Self-Service as highlighted in the images below:

MOODLE:

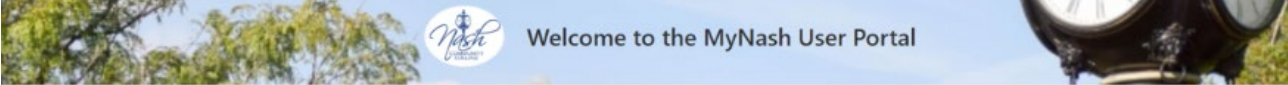


NOTE: After you choose "Click Here for Moodle", select the grey "Login with your NCC email address" option in the grey box:

NCC Student Gmail:



Self Service:



A screenshot of the MyNash User Portal interface. On the left, a vertical sidebar contains the Nash Community College logo and the text "NASH COMMUNITY COLLEGE". Below this, a greeting reads "Hello, Welcome to Colleague Self-Service!" followed by "Choose a category to get started." Four menu items are listed: "Student Finance" (with a green icon), "Tax Information" (with a purple icon), "Student Planning" (with a blue icon), and "Self Service" (with a purple icon). An orange arrow points to the "Self Service" link, which has the text "Click Here for Self Service" overlaid. To the right of the sidebar are four square tiles, each with a background image and a text overlay: "Click Here for Gmail" (handshake), "Click Here for Moodle Curriculum" (classroom), "Click Here for Moodle Continuing Education" (woman at laptop), and "Click here for Watermark(Aviso)" (group of people).